

Aurora Ski Club Covid Policy 2023

There are currently no regulations/health orders in place that restrict the occupancy of the lodge below our licenced bed nights.

Due to the close living and communal eating arrangements at Aurora that are considered such a positive of the Club's experience, the Board is very aware to manage the risks of Covid-19 as best we can for the safety of all guests whilst recognising that government restrictions and general public consensus on the issue has reduced since last season.

The following is the current Covid-19 policy of the Aurora Board:

- All guests must inform the manager at any time that they or one of their guests becomes unwell in any way and immediately do a Rapid Antigen Test. Aurora will provide the Rapid Antigen Tests to guests if they do not have their own.
- The Manager reserves the right to request that guests staying in the lodge undertake further tests during their stay if he believes that they may be a covid risk.
- If guests are unable to travel due to a positive Covid-19 diagnosis in the 7 days prior to their bookings, Aurora will require evidence of a positive PCR test and will then make a 90% refund of the booking.

In the event that a guest tests positive to Covid-19 during their stay:

- The guest will be required to either leave the lodge within a reasonable period or strictly isolate in their room if agreed with the Manager.
- On a case-by-case basis, it would be expected that the immediate family of the person affected also leave the lodge but this will be subject to discussion and agreement with the Manager at that time.
- In the case of guests who test positive and any immediate family members that also leave prematurely, Aurora will seek to make a partial refund of the cost of their remaining days.
- There is no formal requirement for other guests to leave to lodge if, following a RAT, they are negative.
- In the event that the lodge decides or is required to mandate that all guests leave the lodge due to a Covid issue, Aurora will arrange a partial refund of the costs of the remainder of the guest's stay.

In the event that the Manager contracts Covid-19, Aurora reserves the right to close the lodge and ask that all guests leave the lodge. Guests that are required to leave due to this reason will be fully refunded for the remainder of their stay. Depending on the presence of members in the lodge, Aurora reserves the right to allow guests to stay on at the lodge (at their option) without catering provided. In this case, Aurora would make a partial refund for the remaining days in line with the reduced services.

Guests will be required to always follow the instructions of the Manager in respect of Covid-19 policies and practices including the regular use of hand sanitiser. All discussions regarding any refunds should be directed to the Booking Officer (not the Manager).